

NJ BOARD OF PUBLIC UTILITIES
Division Of Customer Assistance

QUARTERLY REPORT

2024 Q 4

		<i>October</i>	<i>November</i>	<i>December</i>	<i>Total</i>
ELECTRIC		567	450	299	1316
Atlantic City Electric		322	236	109	667
COMMERCIAL		7	4	4	15
	BILLING	2	0	1	3
	COLLECTIONS	1	2	0	3
	MISCELLANEOUS	0	1	0	1
	SERVICE - ELECTRIC	4	1	3	8
RESIDENTIAL		315	232	105	652
	BILLING	97	120	32	249
	COLLECTIONS	194	99	51	344
	METERS	11	3	5	19
	MISCELLANEOUS	4	4	5	13
	SERVICE - ELECTRIC	9	6	12	27
JCP&L		239	207	185	631
COMMERCIAL		13	22	7	42
	BILLING	3	0	0	3
	COLLECTIONS	3	3	3	9
	MISCELLANEOUS	0	0	1	1
	SERVICE - ELECTRIC	7	19	3	29
RESIDENTIAL		226	185	178	589
	BILLING	49	36	39	124
	COLLECTIONS	111	62	47	220
	METERS	21	15	7	43
	MISCELLANEOUS	11	8	9	28
	SERVICE - ELECTRIC	34	64	76	174
Rockland Electric		6	7	5	18
COMMERCIAL		1	3	0	4
	BILLING	0	1	0	1
	MISCELLANEOUS	1	0	0	1
	SERVICE - ELECTRIC	0	2	0	2
RESIDENTIAL		5	4	5	14
	BILLING	1	1	0	2
	COLLECTIONS	2	1	2	5
	MISCELLANEOUS	1	1	2	4
	SERVICE - ELECTRIC	1	1	1	3

		<i>October</i>	<i>November</i>	<i>December</i>	<i>Total</i>
ELECTRIC & GAS		279	183	170	632
PSE&G		279	183	170	632
COMMERCIAL		12	10	11	33
	BILLING	2	3	1	6
	COLLECTIONS	6	3	6	15
	METERS	0	1	0	1
	MISCELLANEOUS	2	0	0	2
	SERVICE - ELECTRIC	2	1	4	7
	SERVICE - GAS	0	2	0	2
RESIDENTIAL		267	173	159	599
	BILLING	52	29	38	119
	COLLECTIONS	182	110	80	372
	METERS	7	16	8	31
	MISCELLANEOUS	15	9	14	38
	SERVICE - ELECTRIC	10	6	17	33
	SERVICE - GAS	1	3	2	6

		<i>October</i>	<i>November</i>	<i>December</i>	<i>Total</i>
GAS		140	110	82	332
Elizabethtown Gas		31	25	24	80
COMMERCIAL		2	1	2	5
	COLLECTIONS	1	0	1	2
	SERVICE - GAS	1	1	1	3
RESIDENTIAL		29	24	22	75
	BILLING	5	4	1	10
	COLLECTIONS	22	20	18	60
	SERVICE - GAS	2	0	3	5
NJ Natural Gas		31	27	17	75
COMMERCIAL		2	1	2	5
	BILLING	2	0	0	2
	COLLECTIONS	0	0	1	1
	MISCELLANEOUS	0	1	0	1
	SERVICE - GAS	0	0	1	1
RESIDENTIAL		29	26	15	70
	BILLING	2	3	0	5
	COLLECTIONS	23	20	12	55
	METERS	1	2	0	3
	MISCELLANEOUS	2	1	1	4
	SERVICE - GAS	1	0	2	3

SOUTH JERSEY GAS		78	58	41	177
COMMERCIAL		5	2	1	8
	BILLING	1	1	0	2
	COLLECTIONS	2	0	1	3
	METERS	1	1	0	2
	SERVICE - GAS	1	0	0	1
RESIDENTIAL		73	56	40	169
	BILLING	4	2	7	13
	COLLECTIONS	68	48	26	142
	METERS	0	2	2	4
	MISCELLANEOUS	0	3	2	5
	SERVICE - GAS	1	1	3	5

		<i>October</i>	<i>November</i>	<i>December</i>	<i>Total</i>
THIRD PARTY SUPPLIER		39	24	18	81
APPROVED ENERGY		0	0	1	1
COMMERCIAL		0	0	1	1
	MARKETING	0	0	1	1
CONSTELLATION ENERGY		2	0	0	2
COMMERCIAL		2	0	0	2
	MARKETING	2	0	0	2
DISCOUNT POWER		1	0	1	2
RESIDENTIAL		1	0	1	2
	MARKETING	1	0	1	2
IDT ENERGY		2	2	0	4
RESIDENTIAL		2	2	0	4
	MARKETING	2	2	0	4
INDRA ENERGY		12	5	0	17
RESIDENTIAL		12	5	0	17
	BILLING	1	0	0	1
	MARKETING	11	5	0	16
INSPIRE ENERGY		1	2	1	4
RESIDENTIAL		1	2	1	4
	BILLING	0	1	0	1
	MARKETING	1	1	1	3
JOSCO ENERGY		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
MAJOR ENERGY		0	3	2	5
COMMERCIAL		0	1	0	1
	COLLECTIONS	0	1	0	1

RESIDENTIAL		0	2	2	4
	MARKETING	0	2	2	4
MEDIAN ENERGY		1	1	0	2
RESIDENTIAL		1	1	0	2
	MARKETING	1	1	0	2
NATIONAL GAS & ELECTRIC		1	0	2	3
RESIDENTIAL		1	0	2	3
	MARKETING	1	0	2	3
NEXTERA ENERGY SERVICES		0	2	0	2
COMMERCIAL		0	2	0	2
	BILLING	0	1	0	1
	MARKETING	0	1	0	1
NJ GAS & ELECTRIC		2	0	0	2
RESIDENTIAL		2	0	0	2
	MARKETING	2	0	0	2
NORDIC ENERGY		0	0	1	1
RESIDENTIAL		0	0	1	1
	MARKETING	0	0	1	1
NORTH AMERICAN POWER		0	0	1	1
COMMERCIAL		0	0	1	1
	BILLING	0	0	1	1
NRG ENERGY		1	3	2	6
RESIDENTIAL		1	3	2	6
	BILLING	1	0	0	1
	MARKETING	0	3	2	5
PURE ENERGY		2	0	1	3
COMMERCIAL		1	0	1	2
	MARKETING	1	0	1	2
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
RELIANT ENERGY		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
RESIDENTS ENERGY		2	1	3	6
RESIDENTIAL		2	1	3	6
	MARKETING	2	1	3	6
SFE ENERGY		1	0	1	2
COMMERCIAL		0	0	1	1
	MARKETING	0	0	1	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1

SMART ENERGY		6	3	0	9
RESIDENTIAL		6	3	0	9
	MARKETING	6	3	0	9
SPRING POWER & GAS		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
SUNSEA ENERGY		1	2	0	3
RESIDENTIAL		1	2	0	3
	MARKETING	1	2	0	3
TOMORROW ENERGY		1	0	1	2
RESIDENTIAL		1	0	1	2
	MARKETING	1	0	1	2
VISTA ENERGY		0	0	1	1
RESIDENTIAL		0	0	1	1
	MARKETING	0	0	1	1
Grand Total:		1025	767	569	2361